



# PhoneWorld VoIP

ALL IP TELEPHONY FOR RESIDENCES / HOME OFFICES

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## - Power of Attorney/Authorisation to transfer current analog- or ISDN numbers to IP (Internet Protocol) - Internet Application Form

### Owner of number:

First- / last name\*: \_\_\_\_\_  
Street / no.\*: \_\_\_\_\_ Date of birth: \_\_\_\_\_  
Postale code\*: \_\_\_\_\_ E-mail: \_\_\_\_\_  
City: \_\_\_\_\_ Mobile: \_\_\_\_\_

### Important information:

**Phone:** By agreeing to transfer your number(s), connections at your current provider will automatically be cancelled. However, previous operators will charge a cancellation fee equivalent of 2 months basic fee.

**Internet/Other Services (TV etc):** Customer must ensure timely cancellation with previous providers. Any technical assistance required will be at customer expense.

### Analog- or ISDN numbers to be transfered:

Main number\*: \_\_\_\_\_  
Additional number: \_\_\_\_\_  
Additional number: \_\_\_\_\_

### ISDN-Customers:

Numbers not listed in this authorization will be cancelled.

**Date of transfer:** Transfer date is "as soon as possible". We will dispatch a preconfigured plug & play modem (Fritz Box), together with usage instructions.

### Current fixed net provider:

PhoneWorld  upc cablecom  Swisscom  Sunrise  other: \_\_\_\_\_

### Important information on your current installation

Internet connection uses landline no.: \_\_\_\_\_ A separate answering machine: \_\_\_\_\_  
Phone devices are ISDN/Analog: \_\_\_\_\_ A combi fax/answering/phone all in one: \_\_\_\_\_  
Fax number is: \_\_\_\_\_ Alarm system connected to modem/ \_\_\_\_\_  
Number cordless phones: \_\_\_\_\_ router: \_\_\_\_\_

Contact your security company for guidance. Modem supplied has analog ports for alarm system use.

### Internet Connection:

By transferring to All IP, customer agrees to purchase a new high-tech Fritz Box modem at cost (CHF 138,- incl. handling) and move to VDSL technology. Unless specified otherwise, PhoneWorld will arrange an Internet speed of minimum 20'000/2'000 at CHF 62.00/month. Other speeds available on:

<http://www.talktalk.ch/Docs/PWD/PWD.SIFODS.STD.EN.pdf>

Note: the incremental cost will be more than offset by eliminating all fixed net abo charges by other providers.

I prefer \_\_\_\_\_ speed if available

### VoIP configuration on cellular phones:

Yes  No



### Power of Attorney / Authorization:

Customer hereby contracts with PhoneWorld LLC (PW), or its designated carrier, for the purchase of IP-based telecommunication services for fixed net and mobile. Customer agrees to pay the amount in Swiss Francs for such services which shall be invoiced in compliance with calling rates and terms prevailing at the time of invoicing. In order to provide this service, customer authorizes PW to act as customer's agent in all matters relating to the service. We understand that we have 30 days from invoice date to dispute any charges and that all complaints must be submitted by e-mail to connect@phoneworld.com, or its authorized billing company TalkTalk AG, P.O. Box 1359, 6301 Zug, Switzerland, or e-mail info@talktalk.ch. The General Terms and Conditions (AGB) of TalkTalk AG, Zug prevail in all other aspects not covered here.

This Agreement can be cancelled at any time, except Internet connection which has a duration of 18 months and a cancellation notice of 60 days before expiration.

City / date\*: \_\_\_\_\_

Signature\*: \_\_\_\_\_

**IMPORTANT NOTE: ENCLOSE YOUR SWISS ID**