



PhoneWorld VoIP

Calling worldwide from Swiss landlines and Swiss Mobiles (Voice over Internet Protocol)

PhoneWorld LLC
Postfach 1359
CH-6301 Zug
E-Mail: connect@phoneworld.com
www.phoneworld.com

Power of Attorney for

- Transferring Direct Dialing (DDI/DID), analog, ISDN numbers
- Allowing Swiss mobiles to connect via IPcall App
- Allowing Internet/Wi-Fi connections to optimize IP efficiencies

Owner of number:

First name / Last name*: _____
or company name*: _____
Street address*: _____
Post code / City*: _____
Contact person: _____
E-mail: _____

Important Notices:

- By transferring current landlines, connections at your current provider will be terminated
- By enrolling your mobile number, you will maintain your current provider but will be allowed to make domestic and international calls via the IPcall App (new IP phone number provided at no cost)

DDI/DID fixed net numbers to be transferred:

Main number*: _____
From*: _____
To*: _____

Transfer:

DDI numbers can only be transferred as an entire block (DDI or DID numbers are Direct Dialing Inward numbers)

Analog- or ISDN numbers to be transferred:

Main number*: _____
Additional number: _____
Additional number: _____

Note for ISDN connections:

Any main ISDN numbers not listed, and currently in operation will be cancelled.

VoIP configuration on cellular phones:

Yes

No



Please turn over

Internet numbers to be transferred:

To optimize IP calling, PhoneWorld is authorized to maximize area-permitted download speed to ensure best call quality. The following Internet connections will be affected:

Numbers 1. _____ 2. _____ 3. _____

Current Internet provider: _____

Alternative VDSL/Fiber connections and costs are listed on PhoneWorld website. Installation and modem expenses are at line owner expense. Termination to previous Internet provider is responsibility of line owner.

We do not wish to change Internet provider.

Current fixed net provider:

- PhoneWorld
- Swisscom
- Sunrise
- upc cablecom

Additional services & Carrier Pre-selection (CPS):

If you have subscriptions for CPS or other services at your current provider they must be cancelled by owner of line as soon as the IPCall by PhoneWorld is in place.

Date of transfer:

Transfer date is "as soon as possible" and when all technical requirements are in place. If current provider demands penalties for any premature cancellation (such as Internet), they must be paid by owner of line. Technical updates in hardware/software to comply with IP-based technologies are at the expense of line owner.

AUTHORIZATION AND AGREEMENT FOR VoIP (Voice over Internet Protocol):

Customer hereby contracts with PhoneWorld LLC (PW), or its designated carrier, for the purchase of IP-based telecommunication services for fixed net and mobile. Customer agrees to pay the amount in Swiss Francs for such services which shall be invoiced in compliance with calling rates and terms prevailing at the time of invoicing.

In order to provide this service, customer authorizes PW to act as customer's agent in all matters relating to the service. We understand that we have 30 days from invoice date to dispute any charges and that all complaints must be submitted by e-mail to **connect@phoneworld.com**, or its authorized billing company TalkTalk AG, P.O. Box 1359, 6301 Zug, Switzerland, or e-mail **info@talktalk.ch**. The General Terms and Conditions (AGB) of TalkTalk AG, Zug prevail in all other aspects not covered here. This Agreement can be cancelled at any time.

City/Date*: _____

Signature*: _____

**PhoneWorld LLC - PO Box 1359 - 6301 Zug, Switzerland
Email: connect@phoneworld.com - www.phoneworld.com**