

# TalkTalk

## Contract

Only for internal usage:

TalkTalk Internet (XDSL) and VoIP

Agency:

Sales person:

Title\*:  Mr.  Mrs.  Family  Company  
First- / Last name\*: \_\_\_\_\_ Date of birth\*: \_\_\_\_\_  
Street / No.\*: \_\_\_\_\_ Contact no.\*: \_\_\_\_\_  
Postal code / City\*: \_\_\_\_\_ Nationality\*: \_\_\_\_\_  
Employment / Employer: \_\_\_\_\_  
Document type\*:  Swiss ID-Card  Swiss passport  Legitimacy card  
 Working permit B  Working permit C  Working permit L

Document number\*: \_\_\_\_\_

E-mail\*: \_\_\_\_\_ Invoice via e-mail\*:  Yes  No

The delivery of an invoice by post is chargeable, CHF 3.– per invoice will be charged.

Initiation\*:  **I already have Internet and would like to switch to TalkTalk:**  
I would like to transfer this number: \_\_\_\_\_ from this provider: \_\_\_\_\_  
to TalkTalk on this date: \_\_\_\_\_ **OTO number\*** (only with fiber): \_\_\_\_\_

**I wish to respect the contract duration with my current mobile operator.**  
(The transfer may be requested no more than 270 days before the expiration of the contract.)  
Contract expiry date: \_\_\_\_\_

**I wish to leave my current provider without respecting the full contract duration and I accept having to pay any costs that this anticipated termination may incur.**  
Requested transfer date: \_\_\_\_\_

**I don't have Internet access yet. The activation should take place:**  
 as soon as possible, or **OTO number<sup>(1)</sup>** (only with fiber): \_\_\_\_\_  
 on this date: \_\_\_\_\_

The activation can take 10 to 20 days. <sup>(1)</sup>You can find the OTO number on your socket.

Tariff plan (Internet)\*:  **Surf 25** (CHF 49.95/month)  **Surf 100<sup>(1)</sup>** (CHF 69.95/month)  
 **Surf 50** (CHF 59.95/month)

Minimum contract term: 24 months. Please notice the conditions of the tariff plan and the applicable service charges. <sup>(1)</sup>The highest possible speed at your location will be activated (60 to 100 Mbit/s).

Tariff plan (VoIP)\*:  **I keep my current tariff plan<sup>(1)</sup>**  **Voice Smart** (CHF 29.95/month)  
 **Voice Basic** (free, worth CHF 5.–/month)<sup>(2)</sup>  **Voice Plus** (CHF 34.95/month)

<sup>(1)</sup>Only valid for existing fixed-line customers, except Call & Surf. Not valid for SIM cards. <sup>(2)</sup>The monthly cost of CHF 5.– is only offered for free as long as the contract of TalkTalk Internet exists.

The actual speed depends on your line (e.g. on the distance to the nearest telephone switchboard). In case of a cancellation the modem has to be returned. Otherwise a fee of CHF 199.– (Fiber: CHF 249.–) will be charged. The contract has to be cancelled 30 days before it ends. In case the contract is cancelled before the minimum contract duration, the remaining monthly subscription fees shall be paid at once.

**Billing:** Prices shown are in CHF incl. VAT. Only for normal, private use. In case an electrician is required, all costs shall be incurred by the customer. The delivery of an invoice by post is chargeable, CHF 3.– per invoice will be charged. The postal charges for cash payments at the post office will be charged later. Prices subject to change.

I confirm that I am not under guardianship and that I am in full capacity to enter into this contract. By signing, I confirm that I understand and agree to the Terms and Conditions and general conditions for products of TalkTalk Ltd., and I confirm that I have supplied the correct and full personal information. I acknowledge that I am liable for all costs resulting from the use of VoIP under this contract. I agree that TalkTalk has the right to set and change credit limits as well as to block the service, should these limits be met or should the invoices not be paid by the due dates. This contract shall commence, subject to a positive credit check done by TalkTalk, with the date of my signature. Billing begins at the time of activation of the service(s) and is at the same time the beginning of the minimum contract period. Handwritten changes not allowed.

Please send us the signed contract **together with a valid ID copy** (Swiss passport/ID card, legitimacy card or working permits B/C/L).

City, date\*: \_\_\_\_\_ Signature\*: \_\_\_\_\_